



Professional Development Seminars Fall 2009

Soft Skills Seminar: Leading Multiple Generations in the Workplace

Speaker: Merge Gupta-Sunderji, CGA

You can't help but notice it — the diversity in the age of people in the workplace. From new young workers to baby boomers to individuals on the threshold of retirement, each of these demographics brings their own perspectives and impacts to your organization. In an intriguing (and challenging) twist on the multi-generational workforce, it's not unlikely to face a workplace (or even just a department) where you have all four generations present! Traditionalists, baby boomers, gen x'ers and millennials, they each have their own values, expectations, habits, and work styles, and if you fail to acknowledge and develop strategies to actively manage them, they will create conflict, inefficiency, and eventually negativity. As a leader, it's critical to understand the differences between each generation, and perhaps more importantly, consciously and deliberately adapt your leadership style to communicate with, motivate, and lead this multi-generational workforce.

This workshop will explore ideas and approaches to understand the mind-sets, heal the differences, and shape the generations into cohesive and productive teams. It will focus on:

- Each generation's motivations and behaviors.
- The value filters that prevent us from understanding a different generation.
- Strategies to influence behavior and increase motivation.
- Communicating effectively with all four generations of staff, co-workers and clients.
- Approaches to draw out the best of each generation.

About Merge

- A seasoned business professional who's been helping people become better leaders since 1988.
- Passionate about learning and helping others learn.
- Contagious enthusiasm that turns even the most passive listeners into participants.

For more info on the seminar visit Merge's website at www.mergespeaks.com/content/about/about.htm

Date: Thursday, October 1, 2009
Time: 8:30 a.m. - registration and continental breakfast
9 a.m. - 4 p.m. (lunch included)
Location: St. Elias Banquet Centre, 750 Ridgewood Ave, Ottawa
Cost: \$175 - CGAs
\$150 - Students
\$250 - Non-members

For more information, contact Catherine Sterling, CGA, by email at c.sterling@rogers.com

Visit the event registration page on CGA Ontario's website for more details regarding this and other events.

Soft Skills Seminar: Values and Ethics for the Finance Professional

Speaker: Michelle Causton, FCGA

Topics will include:

How to identify an ethical dilemma

- Differentiating between an ethical dilemma and moral temptation.
- Creating a conflict statement to provide clarity.
- Knowing three ways to be wrong and what to do.
- Lying - is it ever okay?

Ethical paradigms - providing perspective

- Using four different viewpoints to better understand the situation.
- Identifying the stakeholders and the stakes.

Resolution principles - different lenses

- Learning three common resolution principles.
- Knowing different principles may lead to different resolutions.
- Learning how to avoid knee jerk reactions.

Transparency filters - the final test

- You've made your decision - how happy are you?
- Building character and accountability.

Practice

- Participants will look at some common and not so common situations.
- Group discussions put the lessons to work.
- Debate and debriefing.

Date: Thursday, October 29, 2009

Time: 8:30 a.m. - registration and continental breakfast
9 a.m. - 4 p.m. (lunch included)

Location: St. Elias Banquet Centre, 750 Ridgewood Ave, Ottawa

Cost: \$175 - CGAs
\$150 - Students
\$250 - Non-members

For more information, contact Catherine Sterling, CGA, by email at c.sterling@rogers.com

Visit the event registration page on CGA Ontario's website for more details regarding this and other events.

Upcoming Seminars Details to come

February 2010	IFRS
March 2010	The Move to Ontario HST
April 2010	Enterprise Risk Management
May 2010	Public Sector PD Day

Upcoming Events Mark Your Calendars!

Annual Chair's Gala

Save the date, for an elegant evening at the Château Laurier with fantastic food, dinner and dancing! We will celebrate Ottawa Chapter's new members, 25- and 50-year members at this momentous occasion!

Date: Friday, November 20, 2009

Time: 6 - 7 p.m. - Registration and Reception
7 p.m. - Midnight - Dinner and Dance

Cost: \$85 per person (CGAs & guests)
No charge for New, 25- and 50-year members

If you wish to continue the evening, we have set aside a block of rooms under CGA Ontario Ottawa Chapter, so you are welcome to stay at the hotel, (individuals are, of course, responsible for their own bookings and expenses). The room rates are 50 per cent off the regular room rate. This special rate is valid upon room availability so call the Reservations Department at 1-800-257-7544 to arrange your stay.

Room Prices:	\$139	Fairmont Room
	\$169	Fairmont Room with a View
	\$199	Deluxe Room

This is a great opportunity to vacation in your own city!

Senators Game (Senators versus the Columbus Blue Jackets)

Calling all hockey fans: Come, bring the family and join us for a great evening of exciting, world-class hockey!

Date: Thursday, November 26, 2009

Time: 7:30 p.m.

Cost: \$55 per person (Seating in "The Ledge" including dinner)

Tickets can be purchased from: Jim Randall, CGA, at jim.randall@cra-arc.gc.ca or jimrandall@sympatico.ca or by phone at 613-941-0209.

Deadline to sign up is Monday, November 2, 2009

Upcoming Events Details to come

January 2010	Career Fair
March 2010	Student Dinner
May 2010	Annual General Meeting

Ottawa Chapter 2009-10 Board of Directors Listing

Chair

Beverly Labbate, CGA Telephone: 613-692-4940
Email: labbateb@rogers.com

1st Vice-Chair - Professional Development

Jean Laporte, FCGA Telephone: 819-994-8004
Email: jean.laporte@tsb.gc.ca

2nd Vice-Chair - Public Relations

Jim Randall, CGA Telephone: 613-946-7142
Email: jimrandall@sympatico.ca

3rd Vice-Chair - Member & Student Services

Sherry Sharpe, CGA Telephone: 613-957-2375
Email: se.sharpe@rogers.com

Secretary/Treasurer

Albert Malouf, CGA Telephone: 613-688-7402
Email: agmalouf@rogers.com

Director, Communications

Stephanie Daoust, CGA Telephone: 613-957-7400
Email: stephanie.daoust99@gmail.com

Director, Member Services

Portia Marcaida, CGA Telephone: 613-224-2222
Email: portia.marcaida@yahoo.com

Director, Professional Development

Catherine Sterling, CGA Telephone: 613-230-7890
Email: c.sterling@rogers.com x236

Director, Public Practice

Ron McCurdy, CGA Telephone: 613-838-3095
Email: rmccurdy@magma.ca

Director, Public Sector

Maria Pagliarello, CGA Telephone: 613-952-0555
Email: maria.pagliarello@tbs-sct.gc.ca

Director at large

Jennifer Ho, CGA Telephone: 613-688-7421
Email: jennifer.ho@cra-arc.gc.ca

Director, Public Relations

Vacant

Chief Exam Invigilator

Danny Rai, CGA Telephone: 613-952-5201
Email: dannys.rai@cra-arc.gc.ca

Student Liaison

Luke Cazaubon Telephone: 613-216-1438
Email: kaza009@hotmail.com